



Best Modern Cabinets

Return/Exchange Policy

Effective as of May 1, 2021

At **Best Modern Cabinets** we always try our best to offer our customers the best quality products and services. If there is any factory defect for our products, we will exchange the defected parts for you without charge in first year but please beware of the following articles about our policy in the situations below, thank you in advance for your understanding and cooperation.

- 1) Best Modern Cabinets offers one-year limited warranty for cabinets from the date of your purchase. This warranty covers factory defects in material and workmanship and is limited to repair or replacement if the defective part at the discretion of Best Modern Cabinets and does not include labor for removal or replacement. The warranty only applies to the original consumer purchaser and is not transferable to subsequent owners. This warranty does not extend to defects caused by improper shipping, handling, storage, installation, assembly or disassembly, damages, product modifications, exposure to the elements including humidity and heat which may result in damaging the cabinets, misuse, abuse, or negligence.
- 2) Box opened and original packing destroyed or box seriously damaged: No Return or Exchange.
- 3) Cabinet was damaged, scratched, assembled, installed, modified, or cut: No Return or Exchange.
- 4) In first 10 calendar days after pick-up, no restocking fee for return or exchange.
- 5) After first 10 Days, 20% restocking fee will be charged on all the returned items.
- 6) 30 calendar days after customer pick-up: No Return or Exchange.
- 7) Customer must show the original invoice or sales order with the return or exchange. Without the original invoice or sales order, the return or exchange will be refused
- 8) Best Modern Cabinets is not responsible for any design measurement mistakes. Customer should confirm the measurements and design before picking up any orders.
- 9) All returns will be kept as credit on your account with our company and will be used on your next orders. There is No Refund.
- 10) For White Shaker, Antique White, and Ash Grey cabinets, we do not have any warranty for the paint issue.

I have read, understand, and agree to this policy.

Company Name: _____ **Signature:** _____ **Date:** _____